



Your Supplementary Retirement Pension as a Professional Air Crew Member

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IMPORTANT REMINDER

The technical information you will find in this booklet is for informational purposes only and is subject to change in the event of any legislative and regulatory reforms. CRPN may not be held liable for its contents.

Regarding your personal circumstances, please log in to your [personal account](#) to use CRPN's online services.

CRPN would like to thank Air France, The French Aeronautical Federation (FFA), France's civil defense agency « Sécurité Civile » and DGA Essai en Vol France for contributing to the cover photos.

History

In 1928 (law of March 30, 1928, at the request of France's "civilian aviators," the French government set up the **Commercial Aviation Providence Fund ("Fonds de Prévoyance de l'Aéronautique Commerciale")** in order to aid air accident victims or their beneficiaries: widows, children, or dependent parents.

This fund was administered by France's Caisse des Dépôts.

In 1951, to meet a demand from French air crew members, a law was enacted (on April 27, 1951), followed by an initial application decree (on January 7, 1952), which created [France's supplementary retirement pension scheme for professional air crew in civil aviation](#).

Since then, the air crew members' scheme has been fundamentally modified by six new decrees (January 5, 1963, June 18, 1984, June 30, 1995, May 27, 2005, November 10, 2011, and December 31, 2012).

CRPN today

FRANCE'S SUPPLEMENTARY RETIREMENT PENSION FUND FOR PROFESSIONAL AIR CREW IN CIVIL AVIATION (CRPNPAC)

administers a retirement pension scheme that is supplementary to France's basic schemes for salaried workers. It is compulsory and financially autonomous and works on a pay-as-you-go basis for its nearly 34,000 currently employed and 22,000 retired members. These figures will be updated in the 4th quarter of 2022.

We put the [reserves](#) which we have built up since we were founded to work to the best advantage of all of our members; this is an essential part of CRPN's long-term financial health.

OUR LEGAL FRAMEWORK

CRPN's operations are mainly governed by the legislative and regulatory instruments which are set forth by France's transportation, civil aviation, and Social Security codes.

FUNDS WE ADMINISTER

CRPN administers [4 funds](#) the first 3 of which receive dedicated contributions. These 4 funds pay the benefits listed below:

- ➔ The **Retirement Pension Fund** pays pensions and pension bonuses.
- ➔ The **Top-Up Fund** pays temporary top-ups.
- ➔ The **Insurance Fund** pays a single cash award in the event of a member's death due to an on-the-job air accident or recognized as attributable to their air crew work, and in the event of permanent unfitness for work attributable to air crew work.
- ➔ The **Aid Fund** is used by CRPN's social welfare board to pay emergency aid to members encountering financial difficulties.

GOVERNANCE

CRPN is governed by a 22-member [Board of Directors](#) made up of:

- **11 employer representatives**, proposed by the transportation and aerial work employers' organizations, the aeronautical industry's representative organizations, and the ministries which employ professional air crew members, and appointed by decree by the French administrative authority. 11 alternate employer representatives are also appointed under the same rules.
- **11 member representatives**, elected by the members for a five-year term on 5 committees, including a pensioners' committee. 11 alternate member representatives are also elected under the same rules for the same amount of time.

The Chair and vice-Chair are elected from among the members of the Board of Directors to serve a five-year term. This term can be renewed.

A Government commissioner representing France's Minister in charge of Social Security as well as **a representative of France's Minister in charge of civil aviation** attend Board of Directors.

[CRPN](#), under the responsibility of our **Managing Director**, administers the scheme and manages its reserves.

Scope

CRPN membership is **COMPULSORY** for all salaried professional air crew members, employed in this capacity on an ongoing basis as their main occupation and assigned to a base in France.

If they qualify, air crew members working outside of France can become voluntary members, either by submitting an individual application or based on an application from the foreign company through which they are employed.

However, professional air crew members who are self-employed cannot join CRPN.

Membership rules

To join CRPN, you need to be under contract as a professional air crew member. CRPN must have received a pre-hiring declaration ("DPAE") before any air crew work can begin.

EMPLOYMENT CONTRACT

Any employment of a professional air crew member in civil aviation **must** be based on a written **employment contract** (article L 6531-1 et seq of the French transportation code).

Air crew members can only be sent to a military or civil conflict zone on a voluntary basis. Moreover, a special contract must be drawn up for any assignment to these areas (article L 6523-9 of the French transportation code).

NB:

To ensure that CRPN can operate smoothly, all parties must comply with the terms of the compulsory membership contract:

- ➔ The **air crew member**, by regularly checking that their share of contributions as well as their employer's share are being paid to CRPN.
- ➔ The **employer**, by ensuring that contributions are calculated correctly and paid on time and that their payroll reports are up to standard.
- ➔ **CRPN**, by working to provide air crew members and their employers with high-quality services.

THE PRE-HIRING DECLARATION (“DPAE”)

The Pre-hiring declaration (“DPAE”):

- Is compulsory,
- Is the employer’s responsibility to submit.

If the employer fails to submit a pre-hiring declaration, an air crew member can take over in order to preserve their entitlements by notifying CRPN of any [new air crew employment contract](#).

No benefits can be paid if a pre-hiring declaration (“DPAE”) has not been submitted.

Article R 423-6 of the French code of civil aviation

“All employers must notify the retirement pension fund named in articles L 6526-5, 6, and 7 of the French transportation code, and in the manner prescribed by the aforementioned fund’s board of directors, of any new employment contract with a professional or trainee air crew member in civil aviation before any air crew employment can begin.

If the employer fails to submit this notification, it can be submitted by the employee themselves. None of the benefits provided under chapters IV and VI of the French code of civil aviation can be paid if the notification mentioned in the first two paragraphs has not been submitted.”

Contributions

[Contribution](#) withholdings from pay are used to finance CRPN’s Retirement pension, Insurance, and Top-up funds.

CONTRIBUTION BASIS

The contribution basis is determined as follows:

Article L 6527-4 of the French transportation code

“...contributions shall be calculated on the basis of gross salary, from which payments in connection with ground operations unrelated to air crew duties, along with compensation for business and professional expenses, have been deducted.”

The [CRPN contribution basis](#) is calculated using the same components as the Social Security contribution basis set forth by article L. 242-1 of the French Social Security code, with the following exclusions:

- ➔ All compensation for professional (meals, transportation housing, telephone, cleaning, temporary base transfers, etc.) or business expenses;
- ➔ All severance payments (due to dismissal layoff, contractual termination (“rupture conventionnelle”), or termination with a settlement agreement (“rupture transactionnelle”);
- ➔ All specific statutory or contractual severance payments payments awarded to flight crew whose contract is terminated pursuant to articles L. 6521-4 and L. 6521-5 of the French transportation code.

APPLICABLE CEILINGS

The member’s salary liable to contributions is taken into account from the first euro.

Salary liable to [Retirement Pension](#) and [Insurance Fund](#), contributions is capped at 8 times France’s yearly Social Security ceiling (PASS*). This means that the contribution bases for these two funds must be identical.

However, salary liable to [Top-Up Fund](#), contributions is capped at 1 time the French yearly Social Security ceiling (PASS). This means that contributions will be payable on your full salary if it is below 1 PASS, or up to this ceiling if your salary is above that amount.

As is done for Urssaf and Agirc-Arrco, the ceiling must be lowered to take account of any periods of unpaid absence.

However, the ceiling cannot be lowered based on employment percentage.

(*) PASS: France’s yearly Social Security ceiling. In 2022,
1 PASS = 41,136 €.

CONTRIBUTION RATES

→ For the **Retirement Pension Fund**:

The contribution rate is 21.30% with an adjustment factor that is set each year by CRPN's board of directors. For the 2022 fiscal year, the applicable adjustment factor is 109.50%, which brings the contribution rate to 23.33%.

→ For the **Insurance Fund**:

The contribution rate is set by CRPN's board of directors and can range from 0.10% to 0.50%. It has now been at 0.10% for a number of years.

→ For the **Top-Up Fund**:

The contribution rate is set by CRPN's board of directors and can range from 0.68% to 1.08%. It has now been at 0.68% for a number of years.

CONTRIBUTION BURDEN

→ The contribution burden for the **Retirement Pension Fund** breaks down to a 36% share for the member and a 64% share for the employer.

→ The contribution burden for both the **Top-Up Fund** and **Insurance Fund** is shared equally between the member and the employer.

EXAMPLE

You earn 3,500 € per month in 2022.

Your **monthly personal contributions will come to:**

- ✓ 8.40% of 3,500 € for the Retirement pension fund, or 294 € per month,
- ✓ 0.05% of 3,500 € for the Insurance fund, or 1.75 € per month,
- ✓ 0.34% of 3,428 € for the Top-up fund, or 11.66 € per month.

Your **employer's monthly contributions will come to:**

- ✓ 14.93% of 3,500 € for the Retirement pension fund, or 522.55 € per month
- ✓ 0.05% of 3,500 € for the Insurance fund, or 1.75 € per month,
- ✓ 0.34% of 3,428 € for the Top-up fund, or 11.66 € per month.

Periods credited to your account

In addition to your [periods of contributions](#), which coincide with paid air crew employment, the following types of periods can also be credited to your air crew career:

- 1 - Periods of prescribed temporary medical leave from 01/01/2012 during which you were paid all or part of your salary (**buyback or payment of contributions**)
- 2 - Periods of prescribed temporary medical leave with compensation from a compulsory providence scheme (**buyback or payment of contributions**)
- 3 - Periods of military service (**buyback or free credits**)
- 4 - Periods of combat service (**free credits**)
- 5 - Various types of periods with a suspended contract, determined by decree: these include parental leave, training leave, etc. (**buyback**)
- 6 - Periods of internship as part of a professional air crew member degree program (**buyback**)
- 7 - Up to 12 quarters in education eligible for buyback under France's general scheme, without exceeding the length required to qualify for a pension with no rate reduction (**buyback**)
- 8 - Maternity leave (**buyback or free credit**)
- 9 - Adoption leave from 16 December 2021 (**buyback or free credit**)
- 10 - Paternity leave (**buyback or free credit**)
- 11 - Unpaid time off work as part of an alternating work pattern (**buyback or free credit**)
- 12 - Parental leave taken through alternating work-leave pattern (**buyback or free credit**)
- 13 - Graduated pre-retirement with FNE payments (**buyback**)
- 14 - Periods of unemployment with benefits following termination of an air crew employment contract (**buyback**)
- 15 - Partial employment during which the member drew the benefit listed under article L.5122-1, section II of the French labor code (**free credit from 01/03/2020, treated as accrued through contributions from 2021**)
- 16 - Redeployment leave and Mobility leave from 16 December 2021 (**buyback or free credit**)

Depending on type, a period can be credited to a member's account:

- either **free of charge**, in which case it will lengthen the career on which the member can claim a pension,
- or **through a contribution payment or buyback**. In this case, it will lengthen the member's career and or increase the amount of their pension entitlement.

Periods of unemployment

Periods of unemployment with benefits, from January 1st, 1997, following termination of an air crew employment contract on which CRPN contributions were paid, can be credited to your account free of charge, in full with regard to time and in part with regard to salary, on the basis of UNEDIC payments.

Indeed, UNEDIC pays CRPN contributions for periods of paid air crew unemployment.

To make sure you don't lose any entitlements, you will need to send CRPN the yearly certificate made out to your supplementary retirement pension fund which you receive from France's employment agency "Pôle Emploi" at the beginning of each year.

If these periods can be credited to your account, CRPN will update your air crew career to include them during the 2nd half of the following fiscal year. If you qualify for a buyback, CRPN will make you a buyback proposal that will allow you to bring these credited periods of unemployment up to the full amount of the last salary that was credited to your account.

Your career and notice of entitlements

Over the course of your career, your earnings and periods of employment, as well as any [periods credited free of charge, through payment of contributions, or through buyback](#), will be posted to your personal air crew account.

Your career history statement (["relevé de carrière"](#)) lists the periods and wages reported by your employers.

Your [notice of entitlements](#) shows a calculation of your gross notional monthly entitlements for your entire accrued CRPN career, under all currently applicable rules, and using the year's calculation factors. It does not take account of the specific circumstances of your claim (which means that it does not take account of any possible rate reduction).

Each year*, once the previous year's information has been credited to your account, your [notice of entitlements](#) will be updated to show the days and wages most recently accrued.

Please be aware that the actual amount of your entitlements will be determined at the time of your claim, pursuant to the applicable rules and current calculation factors as of the date of your claim.

(*) Owing to the specific provision for deferral of employers' contributions used by some employers, your employment for the year 2020 may be subject to deferred processing.



**CAISSE DE RETRAITE DU PERSONNEL NAVIGANT
PROFESSIONNEL DE L'AERONAUTIQUE CIVILE**

NOTIFICATION DE DROITS

Paris, le jeudi 10 mars 2022

N° de Sécurité sociale
Date de naissance

Attention :

Toute retraite de base prise depuis le 1er janvier 2015
empêche l'acquisition de nouveaux droits à la retraite
en cas de poursuite ou de reprise de toute activité.

CUMUL DE VOS TEMPS

(sous réserve de l'exactitude des renseignements en notre possession, vous devez les vérifier)

(a) Temps onéreux	5 624 jours
(b) Temps gratuit pour le calcul des droits	0 jour
(c) Temps complémentaire	0 jour
(d) Temps valide pour le calcul des droits	5 624 jours
(e) Temps européen	0 jour
(f) Temps gratuit pour les conditions de liquidation	0 jour

CUMUL DE VOS DROITS BRUTS THEORIQUES CRPN VALEUR 2022

(ne tenant pas compte d'une éventuelle minoration ni du temps européen)

(g) Salaire quotidien moyen	4,24897760 €	Pension mensuelle	1 284,68 €
(h) Salaire quotidien moyen majoré		(i) Majoration (versée temporairement sous conditions)	428,42 €
(j) Indice au 01 janvier 2022	0,0000	Bonification (3 enfants et plus)	64,26 €

(a) Temps cotisés ou rachetés.

(b) Temps de guerre et de services militaires, sous certaines conditions, validés gratuitement.

(c) En cas d'imputabilité d'une incapacité définitive ou d'un décès survenu en accident aérien en service.

(d) Temps validé dans la limite d'une durée dépendant de l'année de calcul (ou de la liquidation) des droits, n'intégrant pas le temps européen.

(e) Temps validé dans le cadre de la coordination européenne.

(f) Périodes d'inactivité sans solde liées à la maternité, au travail en temps alterné, au congé parental pris sous forme de temps alterné, au congé parental, à l'activité partielle et, à compter du 16 décembre 2021, le congé d'adoption, le congé de reclassement et le congé de mobilité, permettant d'allonger la carrière pour l'appréciation des conditions de liquidation des droits.

(g) Somme des salaires indicés de la carrière, divisée par le temps onéreux limité à 9000 jours.

(h) Pour les affiliés totalisant plus de 9000 jours onéreux.

(i) Versée jusqu'à 60 ans pour les pensions prenant effet avant le 01/01/2012, et jusqu'à l'âge légal d'ouverture du droit à pension Sécurité Sociale pour les pensions CRPN prenant effet sans décote, sous conditions, à compter du 01/01/2012.

(j) Indice de variation des salaires jusqu'en 1983, indice de revalorisation des pensions et tranches de salaires à compter de 1984, IVS depuis 1995.

Conformément au Règlement européen n° 2016/679UE du 27 avril 2016 et à la loi « Informatique et Libertés » du 6 janvier 1978 modifiée, vous disposez d'un droit d'accès, de rectification et d'effacement de vos données personnelles. Vous pouvez exercer ces droits auprès du délégué à la protection des données de la CRPNPAC à l'adresse suivante : protection-donnees@crpn.fr.

Pour plus d'informations : <https://crpn.fr/informatique-et-libertes/>

Drawing your pension

Article R 426-15-4, paragraph 1 of the French code of civil aviation:

“A pension is only payable if the member has ceased all air crew duties, with or without registration on the special registers, in any of the following categories: acceptance testing, air transportation, or aerial work, whether in France or abroad.”

In order to begin drawing your **CRPN** pension, you must:

- ➔ Have applied by the applicable deadline, and
- ➔ Have ceased all air crew employment, whether in France or abroad.

You can [apply to claim your pension online](#): just log in to your [personal account](#) and go to the Online requests and applications section.

Claiming your entitlements

GENERAL CLAIM RULES

The pension claim rules you come under will be determined by your pension effective date, your age, and the length of your career.

NB: Under the French code of civil aviation, special rules apply to pension claims submitted due to permanent unfitness for work or upon exhausting unemployment benefits, as well as in the event of a member's death.

CRPN PENSION CLAIM RULES, APPLICABLE FROM 2022

You can apply online through your [personal account](#) or apply in writing, either through [the contact form](#) or by mail. **CRPN must have received your application by the month prior to your pension effective date** (excluding pensions on the basis of permanent unfitness for work).

RATE-REDUCED PENSION		
If the claimant does not qualify for the full rate		
Rule 1: Age	and	Rule 2: Year count ⁽¹⁾
50	and	20 (7 200 days)

PENSION CLAIMS UPON EXHAUSTING UNEMPLOYMENT (*)		
ENTITLEMENTS		
Pension entitlement on the date of unemployment benefit exhaustion ⁽²⁾ if rules 1 and 2 are both met on that date		
Rule 1: Age		Rule 2: Year count ⁽¹⁾
50		20 (7 200 days)

PENSIONS FOR PERMANENT UNFITNESS FOR WORK			
Termination of CRPN employment in connection with permanent unfitness for work			
Permanent unfitness for work only Pension on the date both rules are met			
Permanent unfitness for work and:		Rule 1	Rule 2
Attributability	Social security-recognized disability	Age	Minimum length of membership
PENSION EFFECTIVE ON THE DATE OF RECOGNIZED UNFITNESS FOR WORK (requirements apply)		50	20 years

(*) This measure applies to air crew members working in or based in French Polynesia, upon conclusion of a 24-month period following termination of their air crew employment contract, under the same age and career length requirements.

FULL-RATE PENSION		
Rules 1 and 2 fulfilled simultaneously		
Rule 1: Age	and	Rule 2: Year count ⁽¹⁾
50	And	30 (10 800 days)
Transitional measure for air crew members born prior to 1971 Rule 1 Age: 55 and Rule Year count:		
Air crew members born in	Required year count ⁽¹⁾	
1962 or before	21 (7 560 days)	
1963	22 (7 920 days)	
1964	23 (8 280 days)	
1965	24 (8 640 days)	
1966	25 (9 000 days)	
1967	26 (9 360 days)	
1968	27 (9 720 days)	
1969	28 (10 080 days)	
1970	29 (10 440 days)	

PENSION AT AGE 60 WITH NO RATE REDUCTION (Article R. 426-12)	
If the claimant does not qualify for either a full-rate or a rate-reduced pension	
PENSION ENTITLEMENT with no rate reduction, regardless of career length	

- (1) Including any time credited free of charge
- (2) Pursuant to article L 1233-3 of the French labor code if unemployment is consecutive to a layoff from an air crew employment contract

CLAIMING ENTITLEMENTS UNDER EUROPEAN COORDINATION RULES

If you have been employed as a professional air crew member in civil aviation in a European country other than France (European Union member State + Iceland + Liechtenstein + Norway + Switzerland + United Kingdom), these periods can be taken into account when you claim your entitlements under [European coordination rules](#).

Make sure you keep all documentary evidence of these periods of employment (i.e. career history statements issued by the local retirement pension fund and certificates of employment).

How pensions are calculated

GENERAL RULES

[Pensions](#) are calculated based on **length of career** and on the **total earnings** on which the member has paid contributions.

A member's pension will be directly proportional to their length of career and total earnings if they have a career of up to 25 years.

If the member's career is more than 25 years long, the earnings for the 25 best years of their career will be taken into account in full while the earnings not taken into account for this calculation will be factored in at a rate based on the member's age at the time of their application and on their number of years of contributions on the date of their claim.

A member's entitlements on the date of their claim are IVSC-indexed (this is the Adjusted Wage Variation Index) and rate-reduced, if applicable.

EXAMPLE pension calculations based on a 25-year career.

Your monthly earnings in constant euros amount to 3,000 € in 2022 value, for 25 years. Your monthly CRPN pension if you claim in 2022 will come to 1,385 €, or approximately 46% of your gross salary.

Your monthly earnings in constant euros amount to 15,000 € in 2022 value, for 25 years. Your monthly CRPN pension if you claim in 2022 will come to 6,500 €, or approximately 43% of your gross salary.

If you qualify, your pension may be paid:

- ➔ with a temporary [top-up](#), as determined by the French Social security ceiling and by your year count, up to a cap of 25;
- ➔ with a lifelong [bonus](#), for 3 or more children as determined by the French Social security ceiling and by your year count, up to a cap of 25.

When you reach qualifying age, you can draw your French old-age Social Security pension on top of your CRPN pension.

TALON (minimum pension)

A minimum pension termed [talon](#) is guaranteed to members who have accrued a total of at least 25 years through contributions to their CRPN account.

PENSIONS AWARDED AS A SINGLE CASH PAYMENT

When the monthly amount of a member's pension is less than 2% of the monthly Social Security ceiling on the date of their claim, it is awarded as a [single cash payment](#).

SPECIAL RULES

- ➔ In the event of [death on duty in an air accident](#), a member's pension is calculated on a 25-year basis, regardless of the actual number of years accrued on the date of death, *unless an age-related restriction applies* (article R 426-17 of the French Code of Civil Aviation).
- ➔ In the event of [permanent unfitness for work attributable to air crew duties](#), a member's pension is calculated by crediting additional years free of charge on top of their years already accrued (article R 426-17 of the French Code of Civil Aviation).

PENSION UPDATING

Pensions are [updated](#) annually based on the **INSEE consumer price index excluding tobacco for all of France**.

Risks we cover

- Death on duty in an air accident.
- Death attributable to air crew duties.
- Permanent unfitness for work attributable to air crew duties.

Benefits awarded

DEATH ON DUTY (under an employment contract) IN AN AIR ACCIDENT OR ATTRIBUTABLE TO AIRCREW DUTIES

[Cash compensation](#) is awarded amounting to:

- **3 years of earnings** with a minimum of 3 times France's yearly Social Security ceiling (for 2022 = 123,408 €) and a maximum of 12 times France's yearly Social Security ceiling (for 2022 = 493,632 €).
- **A top-up** equal to France's Social Security ceiling for each dependent child (for 2022 = 41,136 €).

PERMANENT UNFITNESS FOR WORK ATTRIBUTABLE TO AIR CREW DUTIES

[Cash compensation](#) is awarded amounting to between 50% and 100% of the compensation due in the event of death (see above).

NB : After age 50 this compensation is reduced on an age-dependent basis.

EXAMPLE

You are permanently unfit for work, with accountability of the airline and a rate of permanent incapacity of 80%. You are married with 2 dependent children, are aged under 50, and your monthly pay is €3,000.

In 2022, your compensation will amount to 152,217 €, calculated as follows:
 $[(3,000 \times 12 \times 3) + (41,136 \times 2)] \times 80\%$.

Deaths or lost licenses not attributable to air crew duties do not result in a cash compensation award.

Beneficiaries

IN THE EVENT OF PERMANENT UNFITNESS FOR WORK:

- The **air crew member** themselves.

IN THE EVENT OF THE MEMBER'S DEATH:

- The **widowed spouse**, from whom the member was neither legally separated nor divorced,
- Their **dependent children**.

THIS EXCLUDES any other person whom the member may wish to designate.

Spouses' entitlements

The surviving spouse's pension amounts to 60% of the member's personal pension as set forth in the chapter entitled "**How pensions are calculated**" (pages 16-17)^(*).

If, upon the member's death, there is a qualifying surviving spouse plus one or more qualifying ex-spouses, the survivor's pension will be prorated based on the respective length of each marriage and divided between the surviving spouse and the ex-spouse(s).

IMPORTANT

The French code of civil aviation recognizes neither common-law partnerships ("concubinage") nor French civil unions ("PACS").

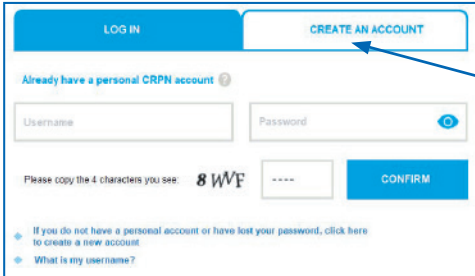
Children's entitlements

The surviving child's pension amounts to 12% of the member's personal pension as set forth in the chapter entitled "**How pensions are calculated**" (pages 16-17)^(*).

This percentage is raised to 50% if the surviving child has lost both parents and to 72% if the surviving child has lost both parents and has a disability.

^(*) Excluding members' pensions awarded as a single cash payment.

Creating your personal account



Click on the [Create an account](#) tab

You can create a personal account in **3 fast and easy steps**. All you need are the email address and French social security number along with its key (this appears on your French health insurance card “carte Vitale”) which CRPN already has on file and recorded in its database.

STEP 1 – Your personal information

- ➔ **Fill out the required** fields: your French social security number along with its key, your last name (last name at birth or last name used), and your date of birth,
- ➔ **Read through** the Terms of Service (ToS) and **check** the acceptance box (**required**),
- ➔ **Sign up** for the CRPN newsletter,
- ➔ **Click** on “Next step”.

STEP 2 – Confirm your email address/ Activate your account

- ➔ **Enter** your email address (the one CRPN already has on file),
- ➔ **Click on** “Next step”. You will then receive an email containing a link and a code. **You have 30 minutes to activate your account**. Otherwise, you will need to start the account creation process again.

STEP 3 – Set your password

- ➔ **Choose and enter** a password that is at least 8 characters long and enter it a 2nd time to **confirm**,
- ➔ **Click** on “Log in to my personal account”
- ➔ **You can instantly check out** the available services.

Available services

AIR CREW MEMBERS IN SALARIED EMPLOYMENT, DRAWING UNEMPLOYMENT BENEFITS, OR CURRENTLY OFF WORK

Career

Notice of entitlements

Retirement date survey tool

Pension simulation tool and its tutorial

Online applications

- Claims for entitlements (full claims or through the alternating work-retirement program)
- Buybacks, Contribution payments, and free credits

Unemployment: additional buyback*

Pension claim tracking*

PENSIONERS ENROLLED IN THE ALTERNATING WORK-RETIREMENT PROGRAM

Career

Notice of entitlements

Pension claim tracking*

Alternating work schedule

Pension payment schedule

Pension simulation tool and its tutorial (up to liquidation of the second part of the entitlements)

Online applications

- Applications to claim all remaining entitlements,
- Applications for buybacks, contribution payments, and free credits

Pension book**

Pension statements

Certificate of pension entitlement

Tax certificates

Pay-as-you-Earn income tax withholdings

PENSIONERS WITH ALL ENTITLEMENTS CLAIMED

Career

Pension claim tracking*

Pension payment schedule

Pension book**

Pension statements

Certificate of pension entitlement

Tax certificates

Pay-as-you-Earn income tax withholdings

SURVIVOR'S PENSION CLAIMANTS

Pension payment schedule

Pension book**

Pension statements

Certificate of pension entitlements

Tax certificates

Pay-as-you-Earn income tax withholdings

* Services available on a temporary basis, depending on your situation.

** For entitlements liquidated from 1st July 1995.

We add to and improve the services listed above on a regular basis. All new services are announced via a news update on our website.

Please update your [personal member account](#) whenever there is a change to your personal information such as your mailing address, email address, and telephone (preferably a mobile) number.

Sources of information

You can check the following in the public area of our website:

- Our scrolling banner,
- Our pages by topic,
- Our [News](#) with regular update,
- Our [Flash Questions](#),
- Our informational guides and forms ("[Downloads](#)" section),
- Our [Help and Contact](#) section for your profile, which answers the most frequently asked questions,
- Our [Browsing](#) section, which explains how to get the most out of the CRPN website.

You can also:

- Use the magnifying glass (located in the upper right hand corner of each page) to do a keyword search,
- Submit a query to our chatbot,  Alpha, which you will find in the lower right-hand corner of each page,
- Browse our publications ("[Downloads](#)" section):
 - ➔ Our Horizon newsletters,
 - ➔ Our Activity Reports.

How we process your personal information

Under European regulation No. 2016/679/EU of April 27, 2016, and the amended French data protection law of January 6, 1978, **you have the right to be notified of, access, correct, and delete your personal information as well as the right to restrict how your information is processed.** In addition, you have the right to register directives on what happens to your information after your death.

If you have any questions about CRPNPAC's use of your personal information, please submit a written request along with proof of ID to our [Data Protection Officer \(DPO\)](#), at the following address:

CRPNPAC DPO
14 rue des Pyramides
CS 60322
75041 PARIS Cedex 01

More information is also available under the "[French data freedom law](#)" section of our website.



France's Retirement Pension Fund for
Professional Air Crew in Civil Aviation

14 rue des Pyramides
CS 60322
75041 PARIS Cedex 01

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